

Q U A R T E R L Y

# Newsletter



352.624.0300

WWW.MARICAMPANIMALHOSPITAL.COM

## OPENING DOORS

A NEW FACE AT MAH  
DR. HERMAN - ORTHO SURGEON

## PET SUCCESS STORIES

## STAFF LOVE

### YOUTH OUTREACH

Reaching out to schools  
on animal care  
opportunities!

MARICAMP ANIMAL HOSPITAL  
IS BRINGING THE FUN TO  
COMMUNITY EVENTS!



JAN - MAR 2022

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## CLIENT LOVE

I moved to Ocala a year ago with my 3 dogs and I'm so glad I found Maricamp Animal Hospital. My dog Oliver had a dental cleaning and it went fantastic. Today, my chihuahua Zoey got stung by a wasp and I rushed over to MAH and they saw her right away! Everyone who works there is so nice. The ladies who work at the front desk are great. Rachel checked us out and was so sweet. She definitely put me in a better mood after all the anxiety about Zoey.

*Jennifer*





# What's Happening at the Clinic

## Opening The Doors To The Public

Spring is here at **Maricamp Animal Hospital** and it has been crazy, hectic, exciting, and proactive & we are *enjoying every moment!* The great successes with our patients, reaching out to our community, meeting great people, and sharing what we have to offer to **save lives** and grow **our family** is what we look forward to every day.

One of the greatest feelings is to be able to have face to face interaction with our clients to educate and comfort them during appointments with their **fur babies!** This year, we were able bring that back in clinic and in person after a hard process during the COVID outbreak! *And boy were we as excited as our clients!*

It is so important to us to show our clients that we hear their **concerns, wants, & needs** to be with their fur babies during their appointments.

When the numbers of Covid cases decreased, we were ready to open our doors again!





# Fun In The Sun With Our Community



**Supporting & creating a bond** with our community is just as important inside the hospital as it is outside! We always enjoy taking part in & sponsoring events to support non-profits & the community **as a whole!** This year was the first in a couple of years the community festivities began to reopen completely, so we were so excited to take part in as many as possible!

Being able to join in on the festivities at the **Habitat Strawberry Festival**, **Marion County Day**, **Kimberly's Center 5K Run Against Child Abuse**, **Beer & Wine Festival**, **Lake Weir H.S. Hiring Event**, & **Earthfest** were such amazing experiences. It is always a blessing to be able to share & take part in the community and show our appreciation.

Maricamp Animal Hospital will continue to take part in the events this year and many more to come!





## CLIENT LOVE

Great place! I found this place on Google it had the highest rating for my area. I decided to give it a shot and bring Oliver for his routine check up and shots. He seemed to enjoy his experience. He didn't have any troubles coming back for a follow up appointment. I liked how they explain the billing to you up front for the suggested work needed. The technician and doctor was super great with handling him and answering all my questions. The office called me the next day to see how Oliver was doing after his shots. I thought that was really great. I don't even get that kind of treatment with my GP. I would recommend them to anyone for their animal needs.

Tim





# Educating Our Youth

Reaching out in a fun way can also be educational!

And that is exactly what we reached for with visiting Lake Weir High School and educating the students on the many possibilities they have in the **Animal Care Field**!



Dr. O'Brien shared her life experience in volunteer work, jobs, and school. She was able to give the students a personal look into what you need to do to get to your ultimate goals in a career in **Animal Care**. Giving an inside scoop into her former jobs, Dr. O'Brien shared she worked three jobs while going to school which included a job ensuring the safety of turtles, an animal emergency center, and a butchering company which helped in her knowledge of anatomy!

The students were enthusiastic and highly interested in the veterinarian world & Dr. O'Brien shared that enthusiasm with her mentorship and in answering each & every one of their questions.

Along with educating the children, we shared who we are and our purposes of **helping people** and **helping animals**! We provided the students with *valuable opportunities* to volunteer and/or apply for work along with us at Maricamp Animal Hospital. Guiding our youth toward their first steps and 'how-to' in life & careers is an important part of community service for us!





# More Community Service & Pet Education!



**Maricamp Animal Hospital** had the honor of teaching the **American Heritage Girls** the ins and out of taking care of pets! These young ladies are now better prepared to be great pet parents. Maricamp Animal Hospital is the American Heritage Girls choice for veterinarian care because, *"They have the most amazing people there."* What an awesome compliment from an amazing group!

Bringing a furry friend to see these wonderful girls definitely made their day! And their smiles made ours! Thank you for allowing us this opportunity!





## CLIENT LOVE

I brought my family dog, Raven in due to lethargic behavior, bloody stool and an outcome from UF stating she may have cancer. She was seen and taken care of so very tenderly. She is easily scared but she became easily comfortable with Dakota. They gave an alternative possibility of her symptoms with medication as well. She is doing much better so far! We could have lost our baby thinking she has cancer with the option of putting her down and now we have her here with us and we are so happy. :) She is happy too.

*Jasmine*



# Client Reviews

In Maricamp Animal Hospital, our clients are very precious to us. We *understand the stress* these appointments can cause whether it be a wellness checkup or a surgery or illness. So one of our goals when our patients step into our hospital, is to provide comfort, understanding, knowledge and care for both client & patients.

We strive to go above and beyond to exceed expectations in always making experiences as pleasant and helpful as can be they can possibly be. Your Voted #1 Ocala Veterinarian!

Here are some of our clients statements on how we did!



"Stephanie (front office) is the greatest! She's always handled any extra request I've had, no problem. Dr O'Brien is so sweet & understanding. And they've never pushed little extras. Maxwell had been our tech several times & explains things & is sure you understand. I bring all 8 of my babies here." - **Bekhy**



"If I could put 6 stars, I would. They love our fur babies, like they were their own, and gave special attention to us every time we had an appointment. When it was time to put our sweet patty man down, they cried with us, hugged us, and showed compassion like I've never seen at a vet hospital before. One tech, in particular, will be my forever friend because of the care and attention she gave us. Dakota truly went over and beyond what her job requires, and we will continue going here, because of her." - **Geri**



"Best vet experience I've ever had. Quick and easy. Dr. Otero kept me updated on every process with my kitten and the assistant Terri was so good with him. He was napping in his carrier when they brought him out. They are the type of people you know your fur baby is safe with." - **Katie**



"Dr. Otero has saved two of my cats, and just recently my 14 yr old pup. He was having difficulty breathing. Because it was late in the day, 4:00, I was being turned away and referred to the Animal ER. I knew the ER was not going to give me a permanent fix. I called Maricamp and after a quick check with the Dr., they told me to bring him in. He had liquid in his lungs and congestive heart failure. Dr. Otero was understanding and set up a treatment plan for him. Although we can't cure him, she has helped me make sure that he lives the rest of his life out as comfortable as he can be."

- **Nitestar**



"Great place! I found this place on google. It had the highest rating for my area. I decided to give it a shot and bring him here for routine check up and shots. My dog seemed to enjoy his experience here, he didn't have any troubles coming back for a follow up appt. I liked how they explained the billing to you up front for the suggested work needed. The technician and doctor was super great with handling him and answering all my questions. The office called me the next day to see how Oliver was doing after his shots. I thought that was really great, I don't even get that kind of treatment with my GP... I would recommend anyone to them for their animal needs." - **Tim**





# Success Stories

Outreach is important to us, but more importantly, held closely to our hearts, are the lives of our patients.

The greatest success is saving lives, it is what we do! And when we are able to reach that with patients in need, we are so proud and excited to share these happy endings and their new beginnings with you!

## Meet Gracie!

A new family member here at **Maricamp Animal Hospital!** Gracie's mom was a new client and introduced Gracie, our new patient to us! Mom and Gracie came to us to get help due to her *swollen and infected spay incision*. She is just the sweetest little lady and we helped her reduce pain, reduce inflammation and reduce infection! The **BEST** part for mom was the treatments were injectable. Making it easier for her and stress-free for little Gracie! Mom does not have to attempt oral meds at home. Happy Mom & Happy and Healing Pet.



## Double WIN!!


Below we have a few words from Gracie's mom as well!

Thank you mom for your kinds words!

"It's been a pleasure meeting all of you. I came with my princess Gracie with an infected and open spay wound. She was helped and the service was great. Very kind people. Thanks for helping us. God bless you guys!!!

Thank you Terri, Madai and Dr. O'Brien for this great work with love."

**Erika**

  
**Success Story**

Success Story is defined as a letter to express or share a success or great experience that you and/or your pet had here at Maricamp Animal Hospital! It is important to share your wins for yourself and to others so we can help as many people as possible receive the same experience. :)

It's been a pleasure meeting all of you.  
I came with my princess Gracie with  
a infected and open spay wound.  
She was helped and the service was great.  
Very kind people. Thanks for helping us.  
God bless you guys!!!

Thank you Terri, Madai and Dr. O'Brien  
for this great work with love.

Owner Name: \_\_\_\_\_ Pet Name: Gracie  
Signature: *Erika O'Brien* Staff Witness: Terri

This Success Story will be published and used for marketing in order to build awareness to the Community. You can either return this paper to our hospital or take a picture and email to office@maricampanimalhospital.com. Thank you for being Awesome :)



# Success Stories

Say hello to our **little sunflower**, **Romeo**! This **cute little flower head** kitty was limping for 3 days and kept attempting to hide from his loving owners which was **not** normal! Through his primary vet, they contacted **Dr. Herman**. We began to look into this further and he diagnosed her with a rupture of the gastrocnemius muscle. Dr. Herman repaired the injury and now this beautiful fella Romeo is doing so much better and continues to heal! Romeo is *romeowing* a whole new tune!



Here is our *furry* friend **Oso** came who came in with an **abscess on his face** where we had to place a drain. He is looking and doing **so much better**! The owner is **happy** to see him in **better health, looking dapper as ever**!





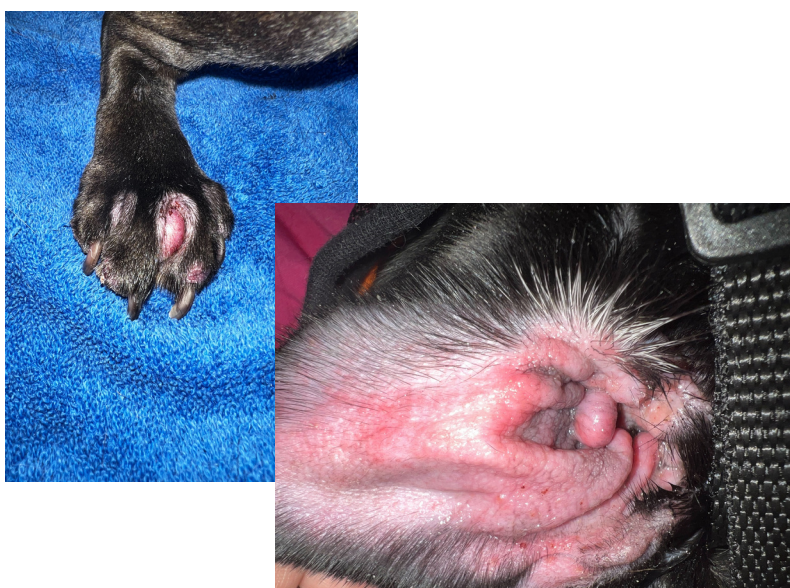
# Success Stories

Meet this little beauty named **Piper**!

(Her owners affectionately call her Muffin!)

Her owners called but we had **no availability** but we were able to do a drop off early in the morning and see her in between the surgeries we had scheduled!

I'm glad we did because as you can tell by the pictures the ear was **very** red and her little toes were **super inflamed** as well!



We were able to clean up the infected areas and provide medication to help further **reduce** swelling and rid little **Piper** of the infection!







## CLIENT LOVE

We decided to switch to Maricamp after a service decline in our vet of over 10 years. Our dog was recently diagnosed with chronic kidney disease and suffering with symptoms. The level of care we have experienced with MAH is amazing! At this point, we've dealt with all of their doctors and I'm sure most of their staff. Everyone is very professional and compassionate. We have had a ton of questions and have had to get help on days they were very busy and they still took the time to make sure every single question is answered and we have what we need. I am very confident we are now providing him the best level of care we can. We are in the process of fully transitioning all of our animals to MAH and looking forward to being a long time client :).

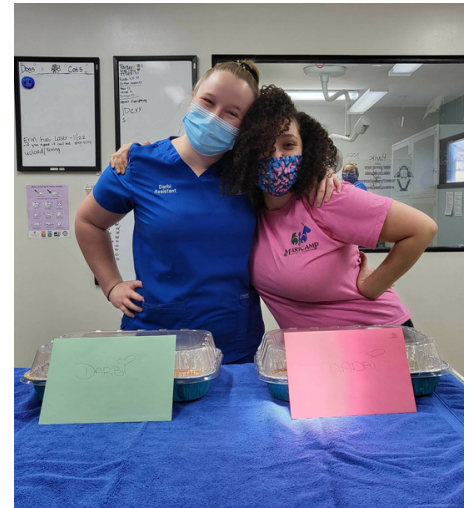
Tasha



# Staff Appreciation

The success stories we receive and the many pets' lives we make better are due to the hard work and dedication of our staff members who are on the ball every second of every day we are open to serve our community!

With that in mind, we love to thank and reward our staff as much as we can to remind them how important they are to us!





# Employee Spotlight:

We would love to share our gratitude & appreciation for our well-loved Vet & Kennel Tech  
Dakota Paris!



*"We brought in our family dog for some tests fearing the worst. After getting her results, her vet was optimistic and believed she would make a full recovery. She is normally very fearful of the vet but the vet tech Dakota made sure she was comfortable and sent us updates throughout the day. Our dog is doing much better and is now back to her old self. Thank you Maricamp Animal Hospital and Dakota for taking care of our girl!!!" - Tiana*

*"Amazing experience having our dog boarded and seen for routine care. Dakota was very knowledgeable and treated our dog like family." - Danielle*

*"I can not express how much I love Maricamp Animal Hospital. They are so professional and courteous. My pup and I absolutely love them!! I would highly recommend them to anyone! Dakota was absolutely amazing with our CSD!!!" - Nicole*



*"Many thanks to Dakota and the staff at Maricamp Animal Hospital for taking such good care of our puppies!" - Law Family*

*"If I could put 6 stars, I would. They love our fur babies, like they were their own, and made special attention to us every time we had an appointment. When it was time to put our sweet Patty Man down, they cried with us, hugged us, and showed compassion like I've never seen at a vet hospital before. One tech, in particular, will be my forever friend, because of the care and attention she gave us. Dakota truly went over and beyond what her job requires, and we will continue going here, because of her." - Geri*

Well done and a big thank you for showing an immense amount of love. Dakota has worked with us for almost two years now this August! She embraces every patient and client as family!







## CLIENT LOVE

I adopted a kitten (Midnight) over a month ago. I made his first wellness check up and shot appointment with Maricamp Animal Hospital because I saw some AMAZING reviews. They were super friendly and answered all of the questions I had. They took great care of us. They truly care for your babies. A few days after the visit, I received a call following up on how midnight is doing. And today I got a sweet handwritten letter in the mail – which I wasn't expecting, so it was a nice surprise. I absolutely love the Maricamp family!

*Valentina*



# Meet Dr. Herman!

Maricamp Animal Hospital is proud to announce our partnership with Dr. Herman and Kinetic Pets.

Dr. Herman has wanted to help pets ever since he was a child. He graduated from Purdue University as a double major in Animal Science and Biology. He was then fortunate enough to obtain early entry for his Doctorate of Veterinary Medicine at Purdue University. Upon finishing at Purdue, he went on to an internship at the world-renowned Animal Medical Center in New York City. He completed a 3-year surgical residency at MedVet in Columbus, Ohio where he really developed his passion for minimally invasive orthopedic surgery and rehabilitation. He has advanced training in rehabilitation through the University of Tennessee.



The human-animal bond was the driving factor that led Dr. Herman to veterinary medicine. Seeing the impact that animals have on individuals and families is astounding! He loves hearing the stories of how much the patients mean to their pet parents. Over the years, he has noticed how much an injured pet's impaired movement strains the bond between the pet and the pet's parents. This is the driving force that created Kinetic Pets. His goal is to strengthen the bond between his patients and their pet parents by improving their mobility through minimally invasive surgical and rehabilitation procedures to be free from pain as fast as possible. He treats each case as an individual to determine the best possible treatment plan in the most minimally invasive procedure.



Outside of orthopedic surgery he enjoys spending time with his family, going to football games, golfing, traveling and home improvements.

Maricamp Animal Hospital is helping Dr. Herman's patients and our very own patients as well! We are able to do this by completing orthopedic workups and through consulting with Kinetic Pets we are able to have Dr Herman rent out our surgery suite weekly to perform countless surgeries to help our patients reduce their pain and suffering from orthopedic disease!





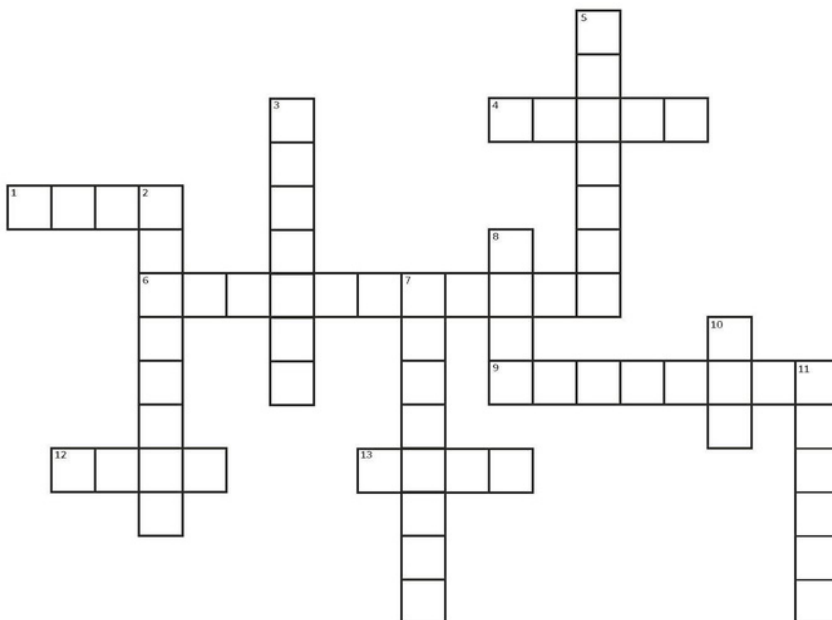
# At Maricamp Animal Hospital, we offer a variety of services to care for your pet!

- Acupuncture
- Boarding
- Canine Cancer Vaccine
- Cold Laser Therapy
- Cranial Cruciate Repair Surgery
- Dental Care
- Dermatology
- Emergency & Urgent Care
- Hair Scans
- House Calls
- Orthopedic Workup
- Patella Luxation Repair
- Perineal Urethrostomy
- Platelet Rich Plasma (PRP) Injections
- Preventative Care
- Puppy & Kitten Care
- Radiology
- Regenerative Therapy
- Stem Cell Therapy
- Surgery Suite
- TeleVet
- Ultrasound



Dr. O'Brien and her family

## Pet Crossword Puzzle



### Across

1. This animal is the most common pet in the United States and lives in a tank.
4. More than half of the world's rabbits live in \_\_\_\_ America.
6. \_\_\_\_\_ own more pets than Generation X and Baby Boomers.
9. Dalmatians are born \_\_\_\_\_. At first, they are pure white, and then their spots develop as they age.
12. What your cat does when she is happy.
13. \_\_\_\_ pant to regulate their temperature by circulating cool air through their body.

### Down

2. \_\_\_\_\_ are rodents from the subfamily Cricetinae and love exercise wheels.
3. Box \_\_\_\_\_ and tortoises can live between 50-100 years.
5. A group of this animal is called a "business" and dance when threatened.
7. \_\_\_\_\_ pet day is held on April 11 every year.
8. \_\_\_\_ have extremely flexible bodies and have four rows of whiskers.
10. The word "\_\_\_\_" comes from the Middle English word "petty" meaning small.
11. This pet lives in a terrarium.

Complete this puzzle, & if you mention number 9's word at your next appointment, you get \$15 off an appointment or product! Must be up to date with rabies or one will be provided.

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SCAN ME



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